



Pump technologies and solutions

Returns form

Please attach the completed form to your return, many thanks!

**SPECK Pumpen
Verkaufsgesellschaft GmbH**

Hauptstraße 3
91233 Neunkirchen am Sand
Germany

Phone +49 91 23 949-0

info@speck-pumps.com
speck-pumps.com

Executive board

Hermann Speck
Armin Herger

Registered court

Nuremberg HRB 5080

The returned goods originate from

order or delivery note number

Where applicable

Service order/RMA number or

Return number

Replacement delivery

Has a replacement already been delivered?

Yes With order number from SPECK Pumpen
or via the following company (wholesaler/retailer/engineer)

.....

No

Please return to

SPECK Pumpen Verkaufsgesellschaft GmbH
Hauptstraße 3
91233 Neunkirchen am Sand . Germany

Sender - if different, see next page -

Company . Name

Contact person

Street

Postcode . Town

Phone Fax

E-mail

Return merchandise address

Company . Name
Contact person
Street
Postcode . Town
Phone Fax
E-mail

**Pump or device type with pump serial number or product description
(found on the name plate)**

.....

Reason for return

- Warranty . Goodwill
- Quote (free of charge for the customer)
- Return for credit note

Description of the fault

.....
.....
.....
.....

**Possible faults - see next page -
Must be completed**

Possible faults

- Pump is loud.
- Leak, if yes - where?
.....
- Pump performance is incorrect (pressure or water quantity).
- Circuit breaker is triggered.
- Pump/motor is hot.
- Pump exterior is damaged (Transport damage).
- Incorrect pump delivered.
- General overhaul (new sealing elements and mechanical seal).
- Has the pump been flooded or exposed to high humidity?
- Were extraordinary media pumped such as salt water, brine or pond water?
- What pressure is the pump operated with?
.....
- Is the pump operated with pre-pressure?
If yes - how high is the pressure?
- Is the pump operated with a frequency converter?

For controlled BADU GREEN pumps or eco pump ranges

- Pump doesn't start.
- Are external contacts used?
.....
- Nothing is shown on the display.
- No settings can be made on the display.
- The pump doesn't run at the set speed.
- Can programme settings be made and saved?
- Is an error code or warning displayed?
If yes - what?
- Does the error occur constantly/sometimes/under certain conditions?
If yes - which?
- Has the pump been operated via a control?
If yes - which?.....